

Product Change Notification		Date March 23, 2020
Product	Digi Connect ME 4MB (Plug & Play variants)	

Reason for Change

<input type="checkbox"/> Technical Requirement	<input type="checkbox"/> Product Transition
<input type="checkbox"/> Customer Requirement	<input type="checkbox"/> Product Discontinuation
<input type="checkbox"/> Quality Improvement	<input checked="" type="checkbox"/> Product Enhancement
	<input type="checkbox"/> Other (Brand Change)

Summary	<p>This is an update to previously reissued PCN #191204-01 that was sent out on December 4th, 2019. Updates were made on how and when samples are available and new part numbers for 4MB models.(Changes in Red)</p> <p>Digi is announcing a software enhancement to the Connect ME 4MB Plug & Play variants to support per-device, unique passwords which are required to comply with new and emerging IoT security regulations.</p>
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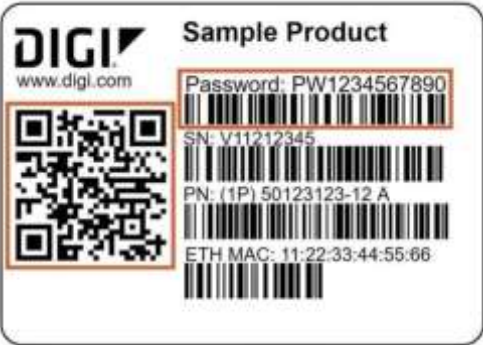
Reason	<p>Digi is committed to supporting hardware and software products for the long term. This includes periodic firmware updates to keep up with the changing threat of new vulnerabilities within our products. This also includes new features that may be required due to changing legislation.</p> <p>As of January 1, 2020, the California Consumer Privacy Act SB-327 requires all cellular and internet connected devices manufactured after that date to have unique default passwords for each device. This requirement increases security and reduces the likelihood of intrusion and malicious attack. Many Digi products already comply and have unique passwords per device. Digi is updating all remaining products that are manufactured by Digi with default passwords including the Connect ME Plug N Play variants. Other variants of the product including Net-OS and Linux are not impacted by this change since they do not ship with default passwords; in these products, the end customer's application firmware controls the password and they may need to make changes in order to comply with regulatory requirements.</p> <p>Digi is committed to supporting a secure network stack, applications, and features within the Connect ME product family. This is to include future firmware versions for years to come. We recommend all customers conduct a risk review of the security of their end products to make sure that the level of security meets the level needed for their end application.</p>
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Affected Part Numbers	
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EOL SKU	Description	Replacement SKU	Description
DC-ME4-01T-S	Connect ME -S 4MB Flash	*DC-ME4-01T-S-UPW	Connect ME -S 4MB Flash, Unique Password
DC-ME-Y402-S	Connect ME 9210 4/8 -S	*DC-ME-Y402-S-UPW	Connect ME 9210 4/8 -S, Unique Password

<p>*Sample availability (Limit one per customer)</p>	<ul style="list-style-type: none"> The Connect ME 4MB DC-ME4-01T-S samples with unique password functionality will be available for shipment by the 4/1/2020. The DC-ME4-01T-S-UPW will not be released until the end of April 2020. When ordering samples through customer service, please order the DC-ME4-01T-S and have them point to the inventory in the development warehouse(DEV) for samples. The part number on the device will be 50000878-75 Rev B (See label below). When ordering samples of DC-ME-Y402-S, unique password samples will be available under the new part number ending in -UPW by 5/30/2020
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<p>Details of Change</p>	<ul style="list-style-type: none"> Firmware will be updated to include a unique password per device, which will be assigned at the time of manufacturing. <p>The unique password will be required for:</p> <ul style="list-style-type: none"> Adding the device to your Digi Remote Manager® (DRM) device inventory, if the product supports use with Digi Remote Manager. Configuring your device using a web interface or Configuring your device using the command line interface (CLI) if the product supports Command line configuration. <p>Each device’s label will be updated with:</p> <ul style="list-style-type: none"> unique default password QR code for adding the device to your Digi Remote Manager® (DRM) device inventory with the DRM mobile app.
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- It is recommended that customers scan the bar code for a record of the device/password. Technical Support can also retrieve the unique password based on the unique Mac address.
- Documentation, such as Quick Start and User Guides, will be updated.

Digi recommends customers:

- Keep record of your devices’ unique default passwords by documenting in your hardware records.
- Utilize the DRM mobile app for adding devices to your DRM inventory. It’s as easy as scanning the QR code on the box, or the device.
- Share these instructions with anyone who will be unboxing and installing Digi devices with unique default passwords.

Customers are strongly urged to follow best practices and ensure that all devices have unique passwords.

- Consult the following page for latest information and any further updates: <https://www.digi.com/support/knowledge-base/unique-default-passwords-for-digi-products>

Contact/Questions	Please contact your Digi Sales Representative or Technical Support team via email at tech.support@digi.com
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Issued By	Digi International Embedded Product Management
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